



ermes

CONNECT
YOUR PRODUCT
NOW

FIWE Advance

www.velp.com

How to Connect to VELP Ermes Platform FIWE Advance

In order to speed up the connection, be sure to get in contact with your IT specialist to get all your laboratory intranet/Wi-Fi connection details.

Requirements:

1. **Device:** PC, Tablet, Smartphone connected to your intranet or Wi-Fi network
2. **Browser:** Chrome, Safari, Firefox, Edge, UC browser

FIRST STEP | ACTIVATE VELP ERMES ACCOUNT

A

Go to www.velp.com through your internet browser.



B

In the Smart Lab menu click on “Configure Your VELP Ermes Account”. Fill in the form and accept Terms and Conditions.



C

You will receive an email containing your ID, Password and a link to proceed to VELP Ermes authentication at the email address that you entered during the registration.



D

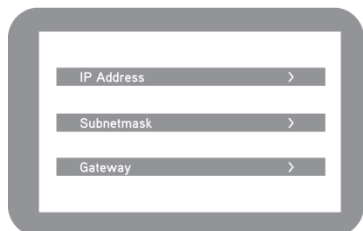
At the first login on VELP Ermes platform a new password will be requested: remember to change it!



SECOND STEP | CONNECT YOUR FIWE Advance

Connect the LAN cable or the USB Wi-Fi Adapter to the FIWE Advance.

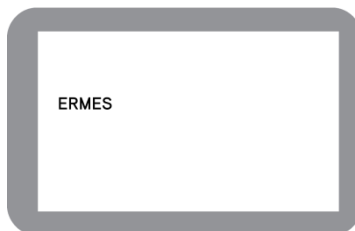
A



Select Set-Up → Connectivity and set the IP address, subnet mask and gateway of your ethernet network or the name, password and security protocol of your Wi-Fi network.

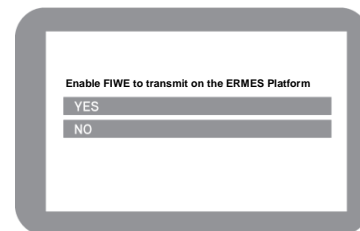
N.B.: Contact your IT specialist to get all your laboratory network details.

B



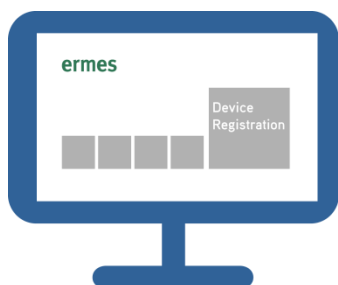
Select Set-Up → Connectivity → ERMES.

C



Select **YES** under the box “Enable FIWE to transmit on the ERMES platform”. **Do not exit from this page, keep it open.**

D



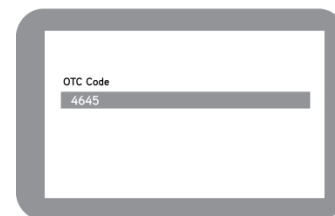
Login on VELP Ermes with your ID and Password, and select “Device Registration”.

E



Enter the FIWE Advance product code, serial number (you can find these information on the silver label on the back of it) and purchase date. Press Next.

F



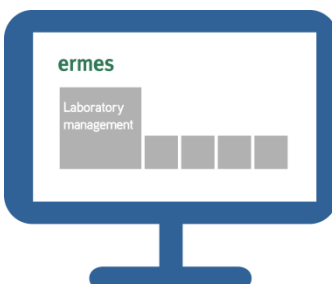
Check the display where you will find a four digits One Time Code (OTC). Enter this number into VELP Ermes platform. Press Next and wait for connection.

G



Give a name to your FIWE Advance and enter the address where your instrument is located. Press Next.

H



Add your FIWE Advance to a laboratory or create a new one selecting “Laboratory Management”.

I



Now from “Instruments” you can monitor and control your connected FIWE Advance.



Always **Connected** and **Easy to Use**

Monitor and manage multiple instruments 24/7 from your device. Real time visualization of your analysis and of the instrument working conditions. Immediate notifications and alerts.



Safely Manage **Your Data**

VELP Ermes collects and stores your data with the maximum level of encryption following the highest cyber-security standards. You are now able to have access to your data anytime, anywhere. VELP Ermes will allow you to easily generate and share reports of your analyses.



Your Instrument **Always Updated**

Get software updates (OTA) immediately and benefit of all new features coming from VELP continuous product innovation.



Enhanced **Service Support**

Faster and smarter Service Support thanks to the direct contact with VELP specialists. With VELP Ermes we can guide you to get the maximum from your instrument.